**You have the right to receive a “Good Faith Estimate” explaining how much your medical care will cost:**

Under the law, health care providers need to give patients who do not have insurance or who are not using insurance an estimate of the bill for medical items and services.

The Good Faith Estimate shows the costs of items and services that are reasonably expected for your health care needs. The estimate is based off information known at the time the estimate was created. Actual items, services, or changes may differ from this Good Faith Estimate.

The Good Faith Estimate does not include any unknown or unexpected costs that may arise during treatment. You could be charged more if complications or special circumstances occur. If this happens, federal law allows you to dispute (appeal) the bill.

The Good Faith Estimate is not a contract and does not require you to obtain the items or services from any of the providers or facilities identified in this Good Faith Estimate.

CTMC should provide you with a Good Faith Estimate in writing at least 1 business day before your medical service or item. Appointments that are made within the next three days do not require a Good Faith Estimate but can be provided upon request.

If you receive a bill that is at least $400 more than your Good Faith Estimate, you can contact the office. You can ask them to update the bill to match the Good Faith Estimate, ask to negotiate the bill, or ask if there is financial assistance available.

You may also start a dispute resolution process with the U.S. Department of Health and Human Services (HHS). If you choose to use the dispute resolution process, you must start that within 120 calendar days of the date on the original bill. The initiation of the dispute resolution process will not adversely affect the quality of health care services provided to you by Child and Teen Medical Center.

There is a $25 fee to use the dispute process. To learn more and get a form to start the process, go to <https://www.cms.gov/nosurprises/consumers> or call 1-800-985-3059

Make sure to save a copy or picture of your Good Faith Estimate. For questions or more information about your right to a Good Faith Estimate, visit www.cms.gov/nosurprises or call the business office at 763-333-7733